



## Emcee

### **Eric Penniman, DO – Summit Medical Group**

Dr. Eric Penniman is the executive medical director for Summit Medical Group. He serves as the liaison between Summit Medical Group healthcare providers and the support staff, patients, business partners and community, and he facilitates the ongoing transition of all practices from fee-for-service to a fee-for-value model. Penniman leads Summit practice sites and providers in providing a value-based system focused on patient experience and quality clinical outcomes.



Penniman has practiced family medicine throughout his 21-year career. Since 2011, he served as district medical director for primary care for Marshfield Clinic in Wisconsin, overseeing 125 providers representing clinics throughout a 200-mile radius. He also served as the clinic's regional physician champion for advanced access and the associate director for quality improvement since 2004 and as physician champion for informatics since 2002. He helped to pioneer the model for electronic medical records (EMR) for the Marshfield Clinic practice sites and oversaw quality metrics during a transition of focus from "volume to value." Prior to these roles, he led the Stettin Center and the systems family medicine department of about 100 physicians.

Penniman earned his bachelor's degree in biology from Oral Roberts University in Tulsa, Oklahoma, and his doctor of osteopathic degree from Kirksville College of Osteopathic Medicine in Kirksville, Missouri. He completed his internship at Tulsa Regional Medical Center and his residency at University of Wisconsin, Wausau Family Practice Center. He is certified by the American Board of Family Medicine and licensed by the National Board of Osteopathic Medical Examiners.



## Presenters (In Order)

### **James Choo, MD – Pain Consultants of East Tennessee**

James J. Choo, MD is a native of Knoxville, TN. He graduated from Emory University in 1999 with a Bachelor of Science in Anthropology, and received a Doctor of Medicine degree in 2004 from the University of Tennessee Health Science Center in Memphis. After medical school, Dr. Choo completed his residency in anesthesia at the Ochsner Clinic Foundation in New Orleans, LA. After residency, he attended the University of New Mexico and completed an ACGME-accredited pain fellowship. Dr. Choo is ABMS board-certified in anesthesiology and pain medicine.

Dr. Choo is the owner of Pain Consultants of East Tennessee and serves as the Medical Director of the PCET Surgery Center. Pain Consultants of East Tennessee is an American Pain Society Center of Excellence.

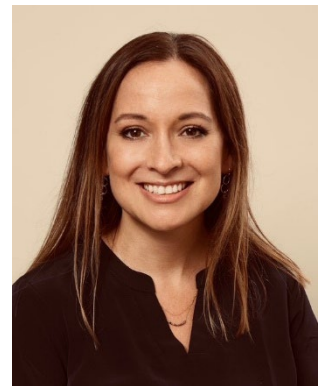


### **Jennie Mahaffey, MD - Erlanger Hospital**

Dr. Jennie Mahaffey is a board-certified psychiatrist and Medical Director of Psychiatry for the Erlanger Health System. A Chattanooga native, she graduated Medical School from the University of TN Health Science Center and received her Psychiatry Residency training through the University of Alabama at Birmingham. After four years of private practice she joined the Erlanger Health System full time in 2013. She served as Chief Medical Officer for six years at Erlanger Behavioral Health Hospital.

She has developed integrative programs in both the emergency room and outpatient practices while driving policies to better care for the psychiatric patients who enter the Erlanger system of care. These programs include embedding psychiatric social workers into the emergency room, initiating a collaborative care model of behavioral health integration into primary care practices, building a robust consultation-liaison service, and expanding access to psychiatric care for both Erlanger patients and staff.

While participating in a workgroup organized by the TN Hospital Association in collaboration with the TN Department of Mental Health, she assisted in developing a psychiatric treatment protocol for emergency rooms. The protocol has been implemented in several emergency departments across the state with the





intent to improve patient care and reduce overall boarding times for those presenting with a primary psychiatric complaint. She remains on the Executive Psych Committee for the THA.

As an Assistant Professor with the University of TN Health Science Center College of Medicine-Chattanooga, Dr. Mahaffey has been exploring ways to enrich the medical student experience and pursue a Psychiatry residency program. She serves on the Board of Directors for the Chattanooga Hamilton County Medical Society and Moccasin Bend Mental Health Institute.

### **Jessica Long, LMSW, Erlanger Hospital**

Jessica received her Bachelor's in Psychology magna cum laude from Kennesaw State University in 2009. Jessica then attended the University of Georgia, where she received her Master's in Social Work in 2012 after completing field placements in both voluntary and involuntary addiction treatment settings.

Previous employment includes working as a Psychiatric Social Worker at Moccasin Bend Mental Health Institute. In 2018 Jessica accepted a Psychiatric Social Worker position in the Emergency Department at Erlanger Hospital, a Level 1 Trauma Center. In the following 6 years, Jessica served in several roles and ultimately was promoted to Director to lead the Psychiatric Service Line. Accomplishments at Erlanger include implementing a full-service psychiatric team that has resulted in a 30% reduction in hospital stays for behavioral health patients. Jessica also created the Recovery Navigator program at Erlanger, the first of its kind in the region, and oversees the team that has connected close to 1,000 patients to substance use resources in just 10 months.



Jessica is POST certified to teach Crisis Intervention to police officers and enjoys partnering with Chattanooga Police Department to teach the 40-hour course. Inspired by the police department's program, Jessica created her own "mini" Crisis Intervention class that is NAMI approved and tailored to teaching verbal de-escalation in a hospital setting.

In 2023 Jessica was awarded the Outstanding Service & Leadership Award by the UT College of Medicine Department of Emergency Medicine.



### **Grace Clift - Erlanger Recovery Navigator**

Grace serves as Erlanger Health System's Recovery Navigator. Since being hired on March of 2024, Grace has interacted with thousands of patients, connecting them to vital recovery resources. Prior to coming on board at Erlanger, Grace was part of a Navigator team with the Tennessee Department of Mental Health and Substance Abuse Services. Since coming on staff at Erlanger, Grace has been instrumental in expanding services through the whole hospital system, including admitted patients and working with outpatient clinics. Grace has also worked with Erlanger Trauma service line to stay in compliance with the Level One certification by providing recovery services and resource lists to patients that meet criteria based on CAGE-AID assessments.



Grace is a Certified Peer Recovery Specialist and as goes with the title, Grace has been in recovery herself from alcohol addiction for over five years. Grace's journey to sobriety is what makes her connection to Erlanger's patients unique as she can offer first-hand experience of the joy in life that can be obtained through sobriety. Grace has attended trainings on Motivational Interviewing and is adept at assessing Stage of Change in her approach with patients.

Partnerships with the Chattanooga Police Department have allowed Grace to participate in role playing verbal de-escalation scenarios as teaching tools for police officers. Grace is also the co-author of grants awarded by the State of Tennessee and Hamilton County governments to be able to enhance access to recovery services for uninsured patients.

### **Hillary Phillips, MD - Cherokee Health Systems**

Dr. Phillips joined Cherokee Health Systems in 2022 after she completed her residency at the University of Tennessee Family Medicine Program. Since joining CHS, she has worked in multiple areas including primary care, OB/GYN, and medication-assisted treatment for addiction (MAT) services. She has a passion for working with underserved patients, especially those with substance use disorders and mental health disorders and believes deeply in the integrated care model of CHS.

She is both grateful and excited for her recent promotion as Director of MAT Services for Cherokee Health Systems.





### **Hilary Parker PsyD – Cherokee Health Systems**

Hilary Parker PsyD, completed her graduate program at the University of Indianapolis and joined Cherokee Health Systems at a postdoctoral fellow in 2015. In her time at Cherokee, Dr. Parker has worked with individuals across the lifespan in a variety of clinics in both rural and urban centers. She currently supports all behavioral services at its largest urban site while also spending some time devoted to child and family services and OB/GYN care. Dr. Parker has a passion for working with individuals with substance use disorders and other co-occurring health and mental health challenges. In her tenure, she has been a clinical lead for IOP/EOP programs, participated in service expansion to unhoused individuals, and the development of integrated addiction medicine. She has been a part of CHS' MAT program from its inception and believes strongly in the integrated care model in support of recovery goals.



She recently took on a new role to support service expansion and training/support for behavioral health staff as Director of Integrated Substance Use Disorder Services.

### **Keith A. Bailey, M.S., Ph.D. – Harmony Family Center**

Keith has served as the Training Director for Harmony Family Center since 2016 and has over 30 years of experience working with children and families. He has served children in residential treatment, supported foster and adoptive families, and has worked as a Consultant for the University of Tennessee's Social Work Office of Research and Public Service, where he trained child welfare staff and foster parents, developed curricula, and offered technical support. He has trained and consulted across the U.S. and Canada as an independent consultant and on behalf of the Child Welfare League of America and the National Technical Assistance Center.



Keith earned a B.A. in Psychology from Tennessee Wesleyan College, an M.Div. from Duke University, and an M.S. in Child Development and Ph.D. in Human Ecology, with a concentration in Child and Family Studies, from the University of Tennessee. Additionally, he is a Professionally Certified Trainer for Therapeutic Crisis Intervention, out of Cornell University, and was a Fellow of the Child Trauma Academy from 2017-2021.





### **Lane Cook, MD, Psych - TMS of Knoxville**

Dr. Cook was born and raised in east Texas. He did his psychiatry residency at Baylor College of Medicine in Houston. He received his board certification and was Chief of Emergency Psychiatry at Ben Taub General Hospital and an Assistant Clinical Professor at Baylor College of Medicine. He moved to Knoxville and has worked at Helen Ross McNabb, Peninsula Hospital and his own outpatient private practice. In 2013 he opened the first Transcranial Magnetic Stimulation clinic, TMS of Knoxville with a Neurostar device. In 2015 he purchased the first MagVenture TMS device from Denmark east of the Mississippi. Along with his best friend and TMS Coordinator Terry Chumley they have treated over 300 patients with treatment-resistant depression. He's a past speaker for pharmaceutical companies and currently the medical director and frequent lecturer for the annual Mental Health Association's Fall Psychiatric Symposium. He also has done lectures for UT Medical Center, LMU Caylor School of Nursing, Quillen School of Medicine and was a preceptor for nurse practitioner students and supervises three Psychiatric Mental Health Nurse Practitioners.



### **Deepa Camenga, MD, MHS, FAAP – Yale Schools of Medicine and Public Health**

Dr. Deepa Camenga is an Associate Professor of Emergency Medicine, Pediatrics and Public Health (Chronic Disease Epidemiology) at the Yale Schools of Medicine & Public Health. As a Physician-Scientist board certified in pediatrics and addiction medicine, Dr. Camenga's research focuses on the etiology, prevention, and treatment of tobacco and substance use disorders in adolescents and young adults. She is the Associate Program Director for Pediatric Programs within the Yale Program in Addiction Medicine and Chair of the American Academy of Pediatrics Committee on Substance Use and Prevention, which produces guidance for pediatricians, state and federal government, and other stakeholders to reduce harm from substance use.



As a practicing pediatrician, Dr. Camenga provides care to adolescents and young adults in both primary care and addiction medicine specialty settings.



### **Alistair James Reid Finlayson, MD – University of Vanderbilt**

Dr. Finlayson is a professor of clinical psychiatry and behavioral sciences who has been a member of the faculty of Vanderbilt University School of Medicine since 2001. He was the Medical Director of the Vanderbilt Faculty and Physician Wellness program and the Vanderbilt Comprehensive Assessment Program for professionals and the founding training director for the Vanderbilt Addiction Medicine Fellowship training program.



Dr. Finlayson was a family doctor who became a psychiatrist specializing in addictions, with special interests in sexuality and physician health. He was born in Glasgow, Scotland, and educated in Canada. He earned his medical degree at the University of Western in London, Ontario. He completed a psychiatric residency at McMaster University in Hamilton, Ontario, and trained in Addiction Medicine at The Homewood in Guelph, Ontario. Dr. Finlayson completed a Master of Health Care Management degree (2014) at Vanderbilt Owen School of Management.

Dr. Finlayson is boarded in Psychiatry & Neurology (ABPN ID: 101982) and in the Subspecialty Addiction Medicine program of the American Board of Preventive Medicine (ABPM ABMS ID: 98750). He has been elected a Distinguished Life Fellow of the American Psychiatric Association (2009), Distinguished Fellow of the American Board of Addiction Medicine (2009 Certification No. 000411), and the American Society of Addiction Medicine (2010).

He is married and has three children and three grandchildren.

### **Stephen Loyd, MD – Cedar Recovery**

Dr. Stephen Loyd is an Internal Medicine/Addiction Medicine physician who graduated medical school and residency from the James H. Quillen College of Medicine at East Tennessee State University. He currently serves as the Vice-President of the Tennessee Board of Medical Examiners. Dr. Loyd was the Assistant Commissioner (Opioid Czar) for Substance Abuse Services in the Tennessee Department of Mental Health and Substance Abuse Services in Governor Bill Haslam's administration. He has served as an expert witness in more than twenty federal and state cases against physicians who were improperly prescribing controlled substances.





Dr. Loyd was named an Advocate for Action by the Office of National Drug Control Policy (ONDCP), an office of the President of the United States. He has delivered over one hundred educational lectures on addiction and treatment of opioid use disorder and proper prescribing of controlled substances. Dr. Loyd was an original member (still active) of the Treatment of Chronic Pain Guidelines Committee which defined pain treatment for providers in the state of Tennessee. He has worked as an Addiction Medicine Physician in both the inpatient and outpatient settings, specializing in the treatment of opioid dependent pregnant women.

Dr. Loyd has served on multiple drug courts in Tennessee and remains an active participant in drug court in the 4th Judicial District under Judge Duane Slone. He has worked with multiple community level anti-drug coalitions from Johnson County to Shelby County and has worked with all levels of state law enforcement, mainly the Tennessee Bureau of Investigation. He currently serves as Chief Medical Officer for Cedar Recovery in Middle Tennessee and he has been in recovery from opioid and benzodiazepine addiction since July 8, 2004.